

Australian Medical Assistance Team (AUSMAT) - Joining Information

Minimum requirements and application process

Effective October 2024



AUSMAT



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Joining Information

What is AUSMAT?

The Australian Medical Assistance Team (AUSMAT) is a World Health Organization (WHO) verified Emergency Medical Team (EMT) capability managed by the National Critical Care and Trauma Response Centre (NCCTRC) for the Australian Government Department of Health and Aged Care.

AUSMAT leads the way in civilian medical team preparedness and response to sudden onset disaster, medical or humanitarian emergencies, both domestically and internationally. Deployable AUSMAT teams consist of medical professionals such as physicians, registered nurses, allied health practitioners and paramedics, as well as non-medical members such as health logisticians. AUSMAT deployments, activated by the Australian Government can be mobilised at short notice and typically range from 10-14 days duration.

AUSMAT's capabilities are trained and prepared to deploy in line with WHO EMT Minimum Standards, including:

- Forward Support Team – Health system needs assessment and advice
- EMT Type 1 Fixed – Primary and Emergency Care Clinic (daylight hours only, outpatients only)
- EMT Type 1 Mobile – Primary and Emergency Care Mobile Teams (daylight hours only, outpatients only)
- EMT Type 2 – Field Hospital (self-sufficient, static temporary Emergency & Surgical Care field hospital)
- Specialised Operations Team – Specialist technical expertise embedded within local Ministry of Health
- Specialised Care Team – Specialist clinical care embedded within existing health facilities or EMTs

AUSMAT aims to maintain deployment readiness for the simultaneous deployment of both EMT 1 and EMT 2 capabilities.

AUSMAT recruitment and deployable roles

AUSMAT recruits priority skill sets aligned with the EMT matrix capabilities, including roles within allied health, health logistics and clinical roles for direct patient care.

Below is an example of the AUSMAT team matrix, outlining the professional streams and core functional roles required for Forward Support, EMT 1 and EMT 2 teams.

	CORE FUNCTION	FUNCTIONAL AREA	Medical	Nursing	Allied Health	Logistics	TEAM SIZE
EMT 1 Mobile Primary & Emergency Care Teams (20 pers.)	Base of Operations	Mission Lead		✓			Team with minimum size of 20 that provides small mobile outreach teams for primary and emergency care from a central base of operations. Deploys within 12 hours from activation
		Clinical Lead		✓			
		Logistics Coordinator				✓	
		Pharmacy			✓ Pharmacist		
		Public Health / HIS	✓				
	Mobile Teams (x3)	Primary & Emergency Care	✓	✓	✓	✓	

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	CORE FUNCTION	FUNCTIONAL AREA	Medical	Nursing	Allied Health	Logistics	TEAM SIZE
EMT 1 Fixed AUSMAT Primary & Emergency Care Clinic (27 pers.)	Leadership	Mission Lead	✓				Team with minimum size of 27 that provides a fully self-sufficient, static temporary primary & emergency care clinic. Operates in daylight hours, outpatients only. Deploys within 12 hours from activation.
		Clinical Lead	✓	✓			
		Logistics Lead				✓	
	Emergency Care (28 stretchers)	Triage		✓	✓ Paramedic	✓	
		Primary Care	✓	✓	✓ Rehab		
		Emergency Care	✓	✓			
		Maternal Care	✓	✓ Midwifery			
		Resuscitation	✓	✓	✓ Paramedic Radiographer		
		Clinical admin / data		✓			
		Store / Pharmacy			✓ Pharmacist		
Public Health	Public Health Physician	✓					
	Health Information Surveillance		✓ PH RN or clinical Epi				

	CORE FUNCTION	FUNCTIONAL AREA	Medical	Nursing	Allied Health	Logistics	TEAM SIZE
EMT 2 AUSMAT Emergency & Surgical Care Field Hospital (60 pers.)	Leadership	Mission Lead	✓				Team of 60 that provides a fully self-sufficient, static temporary Emergency and Surgical Care Field Hospital. Deploys within 24 hours from activation. Deploys for a minimum of 21 days.
		Clinical Lead	✓	✓			
		Logistics Lead				✓	
	Public Health	Public Health Physician	✓				
		Environmental Health			✓		
		Health Information Surveillance		✓ PH RN or clinical Epi			
	Emergency Care (28 stretchers)	Triage		✓	✓ Paramedic	✓	
		Primary Care	✓	✓	✓ Rehab		
		Emergency Care	✓	✓			
		Maternal Care	✓	✓ Nursing & Midwifery			
		Resuscitation	✓	✓	✓ Paramedic Radiographer		
		Store / Pharmacy			✓ Pharmacist		
	Perioperative Care (1 table)	Operating Theatre	✓ Surgical Orthopaedic Anaesthetics Obstetrician	✓ Periop.	✓ Medical Lab Scientist (Blood)	✓	
	Ward Care (30 beds)	Paediatric Ward	✓ Paediatrician	✓ Nursing & Midwifery	✓ Rehab	✓	
		General Adult Ward	✓ Physician	✓			
		HDU	✓ Physician	✓			
		Shift Coordinator		✓			

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While applications are accepted across a diverse range of professions, priority for entry-level team member recruitment is given based on current EMT role requirements.

Please note the following:

* All clinical profession applications must meet the minimum criteria listed below and demonstrate current and ongoing employment in direct patient care in a clinical setting, as expected and required for deployment.

* To be considered for health logistics operational roles, applicants must meet the minimum criteria and possess relevant trade qualifications or technical skills that align with AUSMAT deployment requirements. Successful candidates must have the experience and expertise necessary to establish and maintain the technical operations and maintenance of field hospitals, including managing equipment, machinery, and communication systems. Additionally, health logistics operational officers will be tasked with overseeing team safety, camp security, and facility operations, as well as managing trauma patient care, all in accordance with established command protocols and Work Health & Safety standards.

Applicants must provide recent evidence of their experience in these areas to support their application.

What are the pre-requisites to join AUSMAT?

Profession	Specialty Areas	Minimum requirements
Medical Practitioners	Anaesthetic Consultant	Post Fellowship Fellowship evidence must be provided
	Emergency Physician	
	General Surgical Consultant	
	Infectious Disease Physician	
	Intensive Care Physician	
	Obstetrics and Gynaecology Consultant	
	Orthopaedic Surgeon Consultant	
	Paediatric Physician	
	Public Health Physician	
	Rural General Practitioner	
	Tropical Medicine Physician	
Registered Nurse	Aeromedical medicine	Specialty post graduate qualification Minimum 5 years' experience post graduate qualification Qualification certificates must be provided
	Emergency	
	General Ward (Medical and Surgical)	
	Intensive Care	
	Midwifery RM must be dual RN/RM	
	Perioperative	
	Public Health	

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Allied Health		
Diagnostic Radiographer	Advanced skills and +/- ultrasonography	<p>Minimum 5 years post graduate experience</p> <p>Qualification certificates must be provided</p>
Medical Scientist	Advanced general laboratory skills including blood transfusion and +/- microbiology. Hospital based scientist	<p>Minimum 5 years post graduate experience</p> <p>Qualification certificates must be provided</p> <p>Current competence evidence for: POC, transfusion, morphology, Biofire and GenXpert</p>
Occupational Therapist	Advanced trauma and rehabilitation care +/- burn and hand therapy	<p>Minimum 5 years post graduate experience in acute care and/or rehabilitation setting</p> <p>Qualification certificates must be provided</p>
Paramedicine	Aeromedical Retrieval	<p>Minimum 5 years post graduate experience in acute care setting</p>
	Extended Care	
	Intensive Care	
	Rural and Remote	
Pharmacy	Hospital acute care, advanced skills, emergency or critical care	<p>Minimum 5 years post graduate experience</p> <p>Vaccination accreditation desirable</p> <p>Qualification certificates must be provided</p>
Physiotherapist	Advanced skills in trauma and rehabilitation care +/- emergency or critical care	<p>Minimum 5 years post graduate experience in acute care and/or rehabilitation setting</p> <p>Qualification certificates must be provided</p>
Public Health	Environmental Health Officer	Minimum 5 years post graduate experience
	Epidemiologist	Post graduate qualifications, minimum 5 years-experience

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Medical Logistics	Trade Qualifications such as:	Minimum Requirements
Logistics team members must be currently employed by a recognised emergency services organisation such as Police, Ambulance or Fire and Rescue.	Auto electrician	Must be current in technical trade Trade Certificates must be provided
	Carpenter	
	Chef	
	Electrician	
	Mechanic	
	Plumber	
	Refrigeration Mechanic	
	IT/Communications	
	Equivalent technical skill or ability such as:	
	Aviation	Emergency Management/ICS
	Security Training	Water, Sanitation and Hygiene (WASH)
	IT / Communications	
Previous experience with Australian Defence Force is highly regarded		

A jurisdictional representative from each state and territory maintains their existing AUSMAT members and new member applications on a national Workforce and Deployment Management System (WMDS). All new applicants are encouraged to contact their local AUSMAT representative to confirm locally specific requirements and restrictions prior to submitting an application. Contact details can be found [here](#).

Essential attributes of AUSMAT candidates

Experience:

- Minimum of five years' experience (post graduate, if applicable) and recent practice in the fields in which they intend to work.

Documentation:

- Current Australian Passport with at least six months' validity
- Current Australian driver's license
- Current Working with Children Card or equivalent

Qualifications:

- MIMMS qualification - MIMMS/HMIMMS

Environmental Suitability:

- Ability to work and live in austere environments

Health Requirements:

- Compliance with vaccination and serology standards per National Health Emergency Management Subcommittee (NHEMS) endorsed AUSMAT vaccination schedule (or intention to obtain if accepted)
- Absence of medical conditions requiring refrigerated medicines, specialised diets, frequent monitoring (e.g., drug levels, coagulation profiles or immunosuppression) or any condition that will be may be adversely impacted by living in austere environments and conditions

Deployment Readiness:

- Ability and support to be released from employer at short notice for a minimum of deployment period of two consecutive weeks
- Personal Attributes: Flexibility, resilience and ability to cope with changing situations

Cultural Competence:

- Demonstrated cross cultural skills and competency

Desirable attributes of AUSMAT candidates:

- Current experience in more than one clinical /technical skill area or currency
- Fluency in languages other than English
- Experience working in the developing world/remote or Indigenous populations
- Ability to work in a team environment with demonstrated flexibility & sense of humour
- Capability to drive a manual transmission vehicle
- MIMMS / HMIMMS Advanced certification
- Cert III First Aid (non-medical / nursing / professional groups)

Physical Fitness

AUSMAT members operate in extreme and austere environments for extended periods, maintaining a good level of physical fitness is essential. Selection for AUSMAT deployment is contingent upon being 'fit for task,' which includes meeting both fitness and operational suitability criteria. This determination is based on objective health and fitness assessments designed to evaluate the physical preparedness of team members. After extensive review, a 2.4 km walking test, to be completed in 26 minutes or less, has been determined to be most suitable for AUSMAT members.

Applicants selected to attend AUSMAT training will be required to successfully complete an AUSMAT led fitness test as part of their initial training. Existing AUSMAT members are required to undertake / renew their fitness test every 12 months.

Pre-existing medical conditions

AUSMAT deployments frequently occur in remote and resource-limited locations where access to electricity and refrigeration can be unreliable, accommodation may consist of tents or camps, and running water may not always be available. Therefore, it is crucial for members to honestly disclose any pre-existing medical conditions that may impact their ability to deploy.

For more information or clarification on prohibitive medical conditions please contact ausmat.ncctrc@nt.gov.au

Other Considerations

- Current employment status (Note - some jurisdictions will only accept new membership applications from professionals currently employed by their local government health department or ministry).
- A valid and current criminal history check is required

How do I apply to become an AUSMAT Member?

If you meet the minimum eligibility requirements as listed above, you can create a volunteer profile application via the secure online AUSMAT Volunteer Portal

<https://webeoc.ncctrc.com.au/volunteerportal>

As part of the registration process you must:

- Demonstrate how minimum eligibility requirements are met (i.e. inclusion of CV and include primary/secondary qualification certificates)
- Agree to the terms of use
- Complete all personal and professional information and supply supporting documentation as required
- Complete your referee details - this should be your line manager in the first instance
- Permission from your employer is considered essential for selection in order for release and engagement with AUSMAT training, exercises and deployment opportunities
- Complete all fields in the profile- the more information you can provide us the easier it is to for us to evaluate your candidacy
- Save and submit your application for review

To assist in determining suitability and selection for training applicants are encouraged to provide comprehensive information, details and supporting documentation in their applications.

Does creating and submitting an AUSMAT profile application guarantee me a position with AUSMAT?

No. The creation and submitting of a volunteer profile via the AUSMAT Volunteer Portal is equivalent to lodging a job application. Your skill set, professional experience and employment history needs to be assessed against the minimum eligibility criteria and current AUSMAT recruitment and deployable role requirements.

Who assesses my application and how long does it take?

As AUSMAT is a national programme, your profile application undergoes an initial assessment by your jurisdictional AUSMAT Coordinator to ensure all relevant information and documentation has been provided.

Upon the successful completion of the initial assessment, your application will undergo a secondary review to determine if you meet the minimum requirements for AUSMAT membership. This secondary assessment will be conducted by a jurisdictional review committee composed of professionals from clinical, logistical and allied health backgrounds. The committee is responsible for evaluating the qualifications and experience in each candidate's profile, to determine if the minimum criteria for training is met.

In most jurisdictions, application reviews are conducted annually, typically in alignment with the confirmation of the annual training calendar. Consequently, you may not receive correspondence regarding your application for six months or more. AUSMAT training and membership are highly sought after and competitive, with limited places available, so we appreciate your patience. . We recommend that you regularly log in and update your profile to ensure we always have the most current information. If you wish to inquire about the status of your application, you can contact your state or territory representative at any time.

When assessing applications, the following information will be reviewed:

- CV, primary & secondary qualifications and previous work/humanitarian experience
- Current employer and employment status
- Reference Checks
- +/- Interview

Additionally, consideration will be given to any high priority skill set requirements at the time of training.

Applicants who do not meet minimum criteria will be notified of the outcome of the review panel and the areas of their application to be addressed. Unsuccessful applicants will have their profiles removed from the AUSMAT Volunteer Portal but are encouraged to re-apply once minimum criteria is met.

I meet minimum criteria – what happens now?

Applicants who meet the minimum criteria will be notified and placed on a waiting list for AUSMAT Team Member training. Their profile details will remain on file, securely stored in the AUSMAT Volunteer Portal.

As training courses become available, states and territories will nominate their selected applicants (those who have previously been assessed as meeting criteria), to the NCCTRC for course placement and prioritisation.

The NCCTRC considers several factors when selecting candidates for training, including the number of available course places, priority skill set requirements, equitable state and territory representation, and a balance of professions and skillsets.

Before a final AUSMAT training placement can be offered, applicants are required to complete an online personality assessment, which is administered by Response Psychological.

Response Psychological has worked with AUSMAT for over 10 years, and their assessment tool is designed to gain an insight into an applicant's personality traits and behavioural tendencies. All information provided to Response Psychological is confidential, with only a recommendation of a "suitable for AUSMAT training" or "not suitable for AUSMAT training" being communicated to the NCCTRC.

Final selection for training is confirmed through state and territory AUSMAT representatives. You will be notified by your state / territory AUSMAT representative if you are selected for a place in an upcoming AUSMAT Team Member training course. Upon confirmation of your training placement, your profile will be transferred to the AUSMAT WDMS.

If you are not selected for your nominated training course your details will remain in the AUSMAT Volunteer Portal for consideration of future training courses and activities.

Please be aware that previous nominations for training placements do not guarantee a spot in future courses. Each year's selections will be based on the above mentioned factors and any identified skill set deficits.

What is AUSMAT Team Member Training?

The AUSMAT Team Member training course is a five-day residential program held at the NCCTRC's training facility in Darwin, NT. All participants will be accommodated on-site for the duration of the training. This standardised national course is facilitated by the NCCTRC and features faculty from across Australia, as well as external humanitarian trainers, representing a diverse mix of professions and jurisdictions.

Darwin has a tropical climate with two distinct seasons: the wet season (hot and humid) from October to April and the dry season (cooler and dry) from May to September. For the comfort and safety of participants and faculty team member courses will be conducted during the dry season only.

In addition to the five-day residential course, AUSMAT training includes a substantial pre-course learning component lasting up to six weeks. This pre-course learning is managed through NCCTRC's eLearning platform. Upon confirmation of their selection for training, participants will receive a link, login details to access the platform and details of the learning requirements.

AUSMAT Team Member training will cover subject areas such as:

- Australian Disaster Framework
- Emergency Medical Teams, health standards and Sphere principles
- Humanitarian systems and international frameworks
- Survival within austere environments
- Safety and security awareness
- Cultural awareness
- AUSMAT resource and equipment familiarisation
- Team operations and dynamics
- Psychological health
- Administrative (Code of Conduct and Conditions of Service)

Post Training Requirements

Successful completion of the AUSMAT Team Member training course is a mandatory requirement for deployment and inclusion on an AUSMAT Team.

Applicants that successfully complete AUSMAT team member training will also be required to:

- Complete an annual fitness check
- Maintain medical clearance, with a pre-deployment check required for deployments.
- Maintain vaccinations and provide serology evidence as requested by NCCTRC Pharmacy team to support vaccination assessments.
- Engage in AUSMAT activities/course outside of deployments through national EOIs coordinated by jurisdictions.
- NCCTRC encourages cache familiarity at the Darwin Head Quarters (HQ) 5 Lancaster Road Eaton Darwin Airport, to assist in development and knowledge of equipment. Local NT team members are engaged and encouraged to familiarise with the cache (where possible and applicable to team role) and should interstate team members find themselves in Darwin they are encouraged to contact the centre for a visit ausmat.ncctrc@nt.gov.au

The NCCTRC attempts to conduct Team Member training annually; however this is subject to outside influences such as those experienced in the COVID-19 pandemic (lock downs, lock outs, travel restrictions, faculty release etc.) and significant deployment operations.

Specialist AUSMAT Courses

The NCCTRC also conducts specialised courses such as:

- AUSMAT Surgical
- AUSMAT Leadership
- AUSMAT Logistics & Security Focal Points
- AUSMAT Rehabilitation

Do I get paid for being an AUSMAT Member?

The short answer is no. Being an active AUSMAT member (with an approved WDMS profile) is voluntary. However, if you are deployed, the NCCTRC will reimburse your employer for costs related to your salary and approved allowances for the duration of the deployment, travel days, post deployment stand down days and quarantine period if required. Entitlements may differ for domestic and international deployments.

During deployment your employer is required to continue paying your ongoing fulltime salary. Any applicable 'AUSMAT' allowances will be paid post deployment.

Team members should not be on leave without pay and should not be taking annual leave for an Australian Government AUSMAT deployment. Your jurisdiction can assist facilitating these arrangements, and any issues can be flagged to your jurisdiction and also to NCCTRC for assistance as needed.

In summary this means that you continue to get paid from your primary employer as usual, in a full time equivalent (FTE) capacity if not already, for the duration of the deployment and any applicable allowances are paid upon your return.

Deployment conditions will be outlined in the deployment Expression of Interest (EOI) at the time of call-out. Any queries regarding specific deployment conditions should be directed to your state or territory administrator before submitting an EOI.

The NCCTRC will follow up to ensure team members are paid by their employers and will assist with calculation of entitlements. The NCCTRC will also ensure that employers are reimbursed for salary and AUSMAT allowance costs that have been paid to the employee. This ensures that neither the AUSMAT member nor their employer is out of pocket.

How is personal information used and will it be shared with other parties?

Your Personal Information will be used by your local AUSMAT Coordination team and the NCCTRC to:

- Manage and administer the national AUSMAT WDMS including the creation and maintenance of user accounts.
- Allow you to access your profile in the AUSMAT WDMS
- Assess your eligibility and suitability for Deployments, training opportunities and exercises
- Facilitate deployments, including preparatory steps such as advising you of education, training, vaccination requirements, planning travel and logistics and for packing of personnel specific kits and uniforms.
- Contact with next of kin (NOK) during deployments.
- Contacting you pre and post-deployment, in connection with wellbeing check-ups and debriefs;
- Facilitate the issuance of deployment specific documentation such as, but not limited to, international visas, international driver's licences, border entry forms and Authority to Practice (ATP) documentation of the host country; and
- Facilitate other NCCTRC administrative activities in connection with AUSMAT, including process improvements in our management of AUSMAT and the recording and reporting of information regarding personnel (including the number of trained personnel, deployable status statistics, skill sets and skills mix information and statistics), the validity of participants' personal information in the AUSMAT WDMS, further training requirements and priorities

When AUSMAT is activated for deployment, details of the selected deployment team may be shared with other jurisdictions and/or selected Commonwealth Departments (e.g., Commonwealth Health, Department of Foreign Affairs and Trade (DFAT), National Emergency Management Australia (NEMA)) and associated third parties. The sharing of information will relate to deployment specific tasks and the associated regulatory documentation requirements only.

The NCCTRC may also use or disclose your Personal Information where required or authorised to do so by law.

Privacy Policy Information can be found by visiting <https://webeoc.ncctrc.com.au/VolunteerPortal/#/privacy-policy>

How does AUSMAT get activated?

An AUSMAT deployment may be activated at any time in response to a sudden onset disaster, medical or humanitarian emergency, either domestically or internationally.

AUSMAT is activated when a request for assistance is received by the Australian Government from a local government authority for a domestic response, a foreign government authority for an international response or in response to a World Health Organization (WHO) call out for Emergency Medical Teams (EMTs). All international AUSMAT responses require final approval to be given by the Australian Foreign Minister for deployment.

For international assistance requests, approvals and requests to states and territories are coordinated through the Health National Health Emergency Management Sub-Committee (NHEMS) and Australian Health Protection Committee (AHPC) for representatives and collective Chief Health Officer (CHO) considerations. The Department Health and Aged Care, National Emergency Management Australia (NEMA), Department of Foreign Affairs and Trade (DFAT), and DFAT Post (in country) and NCCTRC will coordinate as required to plan and deliver an appropriate and timely AUSMAT response.

Domestic deployments are coordinated through Australian Government Department of Health and Aged Care, NHEMS, AHPC, NCCTRC and NEMA for formal tasking under emergency response plans.

If an AUSMAT deployment is endorsed by the AHPC, the NCCTRC will be tasked with deploying AUSMAT trained team members. This will be coordinated through jurisdictional AUSMAT representatives and expression of interest pathways for required skill sets.

The notice period for deployment and the duration of the deployment can vary, ranging from as little as 6 hours to a few days, with a deployment period generally lasting up to four weeks. The lead-time depends on the urgency of the request and response requirements.

Typically, AUSMAT deployments are for up to 14 days in country however, they can be longer depending on the circumstances and specific requirements. These details will be included in the deployment EOI and communicated by your jurisdiction and the NCCTRC. Recent COVID-19 related responses have been of longer duration.

Deployment considerations

The NCCTRC assesses the scope and required skill mix for each deployment, ensuring that the selected team members are appropriately released, and that state/territory representatives confirm and approve the selections. To avoid depleting staff from any particular department or locality, teams are selected from across Australia.

The team selection process considers state and territory nominations, balancing representation from jurisdictions while taking into account relevant skills, experience, seniority / leadership, past deployment experience, newly deploying team members, team gender balance and the specific tasking requirements.

Typically, Expressions of interest and nominations for team members are sought through NHEMS papers, coordinated and disseminated by the NCCTRC and/or AUSMAT jurisdiction representatives. However, there may be instances where members are contacted directly by the NCCTRC. If this occurs, AUSMAT jurisdiction representatives and NHEMS will be informed accordingly.

AUSMAT Team members should maintain their member profile to the highest standard for international deployability and ensure their vaccinations records up to date.

What to expect on deployment

Deployment to any disaster zone or other health emergency can be a stressful experience for both the deployee and their family. To ensure that all deployees have a clear understanding of the nature of the deployment, the team objectives, safety, security, team roles, travel and logistics are provided at a comprehensive team briefing held prior to deployment. This briefing includes an internal NCCTRC and AUSMAT team briefing and always involves a Whole of Government (WoG) briefing with deployment partners coordinating the team's deployment. Relevant information is also shared with the jurisdictional AUSMAT representatives.

All members selected for deployment undergo a pre-deployment psychological screen, conducted by Response Psychological. The purpose of this screening is to ensure deployees are mentally prepared for the deployment, and have discussed the role and its implications with their family prior to departure.

Response Psychological will contact all deployees upon their return and that continuous support is offered for as long as it may be required. Team members will also do a post-deployment mental health screen.

Regardless of the response type, the safety and security of all personnel, as well as the provision of appropriate accommodation, water and sanitation, food security and equipment and consumables needs are given the highest priority. The NCCTRC maintains a cache of equipment and supplies to ensure that all AUSMAT teams have the capacity and resources available to be fully self-sufficient when responding to an emergency and to scale up or down the response capability to align to the needs.

The NCCTRC understands that family members may have queries or experience difficulties whilst their loved one is away. As part of any deployment, the NCCTRC makes contact with family and friends of those deployed. We do this through a series of email updates to nominated NOK listed in WDMS profiles throughout the period of deployment and will liaise regarding return arrangements so that deployees can focus on the job where communications is limited.

The updates to NOKs include key contact numbers, family and friends are invited to contact the NCCTRC if they have any concerns or queries. Any information your NOK receives from the centre about deployments is in confidence.

Indemnity and Insurance

During deployments and exercises, AUSMAT members will be covered by either their home state / territory or the Commonwealth, depending on the deployment or exercise location. This will be discussed with team members for each deployment.

Who do I contact for more information?

For more information please visit the NCCTRC website.

<https://nationaltraumacentre.gov.au/>

Points of contact for each jurisdiction as listed below

Australian Capital Territory	acthealthhemu@act.gov.au
New South Wales	moh-spru@health.nsw.gov.au
Northern Territory	ausmat.ncctrc@nt.gov.au
Queensland	ausmat-qld@health.qld.gov.au
South Australia	healthausmat@sa.gov.au
Tasmania	emergency.management@health.tas.gov.au
Victoria	em.training@health.vic.gov.au
Western Australia	ausmat@health.wa.gov.au

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7.0	23/08/2024	Lynette Perry	General information updates and the addition of the following sections AUSMAT recruitment and deployable roles Physical fitness Pre-existing medical conditions Who assesses my application and how long does it take? I meet minimum criteria – what now? Where does my information get stored? Is it secure?
8.0	10/10/2024	Lynette Perry	Changes accepted and finalised

Acronyms	Full form
AHPC	Australian Health Protection Committee
AUSMAT	Australian Medical Assistance Team
DFAT	Department of Foreign Affairs and Trade
DOHA	Department of Health and Age Care
EMT	Emergency Medical Team
NCCTRC	National Critical Care and Trauma Response Centre
NEMA	National Emergency Management Australia
WDMS	Workforce and Deployment Management System
WHO	World Health Organization