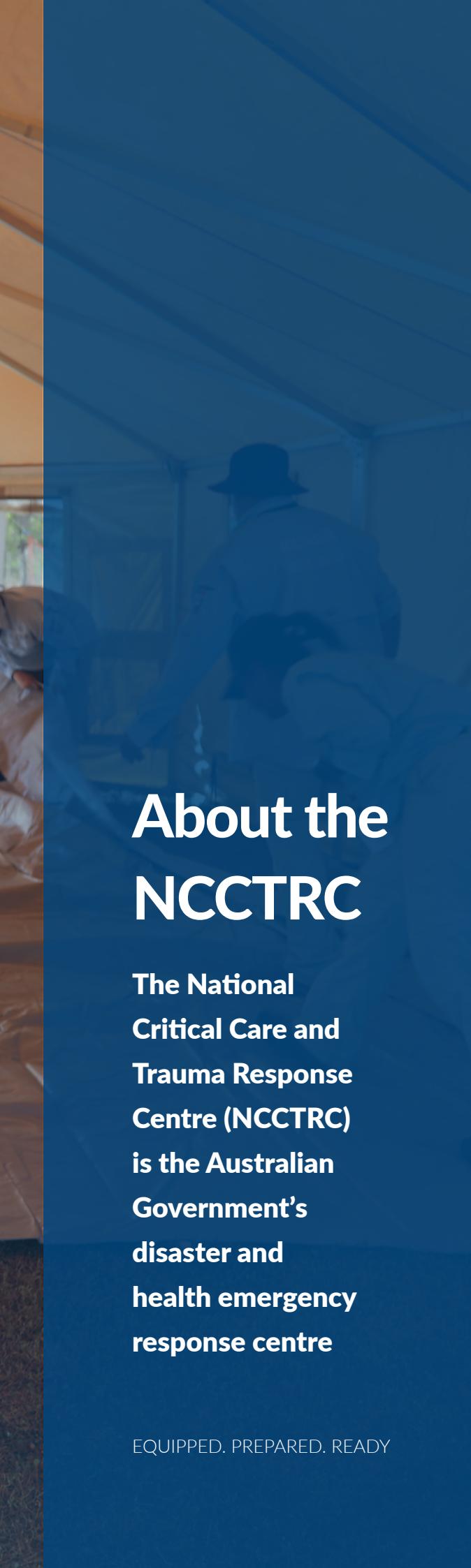


Strategic Plan

2024-2027





**Established as a result
of the 2002 Bali
Bombings, the NCCTRC is
strategically positioned in
the Northern Territory to
rapidly respond to sudden
health emergencies both
onshore across Australia,
and offshore throughout
South East Asia.**

About the NCCTRC

**The National
Critical Care and
Trauma Response
Centre (NCCTRC)
is the Australian
Government's
disaster and
health emergency
response centre**

The NCCTRC provides clinical and academic leadership in trauma and critical care. It builds capacity and capability through strategic partnerships, education and training, research and establishing new clinical standards that drive excellence locally, nationally and internationally.

The NCCTRC prepares Australian clinicians for deployment and local emergencies, through its unique education and training programs, training over 600 doctors, nurses and health logisticians to a national standard as medical disaster responders.

As well as ensuring Australia has the best readily deployable medical workforce, the NCCTRC maintains a fully equipped rapidly deployable field hospital that has an inpatient facility, operating tables, full resuscitation and an outpatient capability.



Within the Northern Territory, the NCCTRC invests in building the trauma, critical care and surge capacity of the Royal Darwin Hospital to ensure it is prepared and equipped to respond to sudden onset disasters in the region, and it works closely with Northern Territory emergency management stakeholders to support a Territory wide health emergency response.

The NCCTRC conducts state-of-the-art research into trauma management and disaster preparedness and response, incorporates its findings into deployment practices and shares its knowledge globally.

Central to its success is the NCCTRC'S relationships with government entities, universities and emergency response organisations both onshore and offshore, including the World Health Organization (WHO), the Australian Department of Foreign Affairs and Trade (DFAT), the Northern Territory Department of Health (DoH), Top End Health Services, Charles Darwin University (CDU), Menzies School of Health Research and the Northern Territory Medical Program.



Our vision

**World leaders in
strengthening health
emergency response**



Our mission

**Strengthen capacity
and capability for health
emergency response to
enhance resilience in our
region. We achieve this
through:**

- Collaboration
- Innovation
- Education
- Evidence-based practice
- Research





Our values



Safety



Integrity



Compassion



Collaboration



Innovation



EQUIPPED. PREPARED. READY



Pillars

1

Develop and support Australia's personnel
in preparing for health emergencies

2

As a centre of excellence, support
Australia's health emergency response

3

Enhance Northern Australia's trauma and
hazard response capability

4

Strengthen partnerships and collaboration

5

Ensure robust governance



EQUIPPED. PREPARED. READY

Pillar 1

Develop and support Australia's personnel in preparing for health emergencies

1

Objectives	We will measure our success by
Develop and support the AUSMAT workforce through professional development and training pathways	<ul style="list-style-type: none">• Number of people completing AUSMAT training per year• Number of speciality courses delivered per year• Evaluation of professional development opportunities and uptake
Promote a highly skilled, valued and supported NCCTRC workforce	<ul style="list-style-type: none">• Increase alignment between skill mix and required organisational capability• Percentage of MyPerformance plans completed
Strengthen a diverse and inclusive AUSMAT workforce that builds speciality skill set capability	<ul style="list-style-type: none">• Meet identified specialist workforce capability



EQUIPPED. PREPARED. READY

Pillar 2

As a centre of excellence, support Australia's health emergency response



2

Objectives	We will measure our success by
Enhance Australia's globally verified, readily deployable capability	<ul style="list-style-type: none">Evaluation of continuous quality improvement activities to drive innovation in health emergency response
Strengthen and support regional health security	<ul style="list-style-type: none">Implementation of the Monitoring Evaluation and Learning Framework for DFAT funding projectsThe proportion of people mentored and accessing expertise to support Emergency Medical Team (EMT) capability through engagements such as accessing the EMT ToolboxEvaluate engagement with the Learning Management SystemParticipation in international working groups and international engagements



Pillar 3

Enhance Northern Australia's trauma and hazard response capability

3

EQUIPPED. PREPARED. READY.

Objectives	We will measure our success by
Contributing towards Royal Australian College of Surgeons (RACS) level 1 and maintain (RACS) level 2 Trauma Care Verification	<ul style="list-style-type: none">• Ensure level 2 RACS Trauma Care standard is met through verification• Trauma, burns and paediatric injury registry management• Evaluation of the proportion of meetings attended with Royal Darwin Hospital to contribute to RACS level 1• Rates of meeting surge response requests
Build an integrated Northern Australia trauma network	<ul style="list-style-type: none">• Monitoring and evaluation of the number of activities relating to the coordination and integration of interoperability activities across Northern Australia



EQUIPPED. PREPARED. READY

Pillar 4

Strengthen
partnerships
and collaboration

4

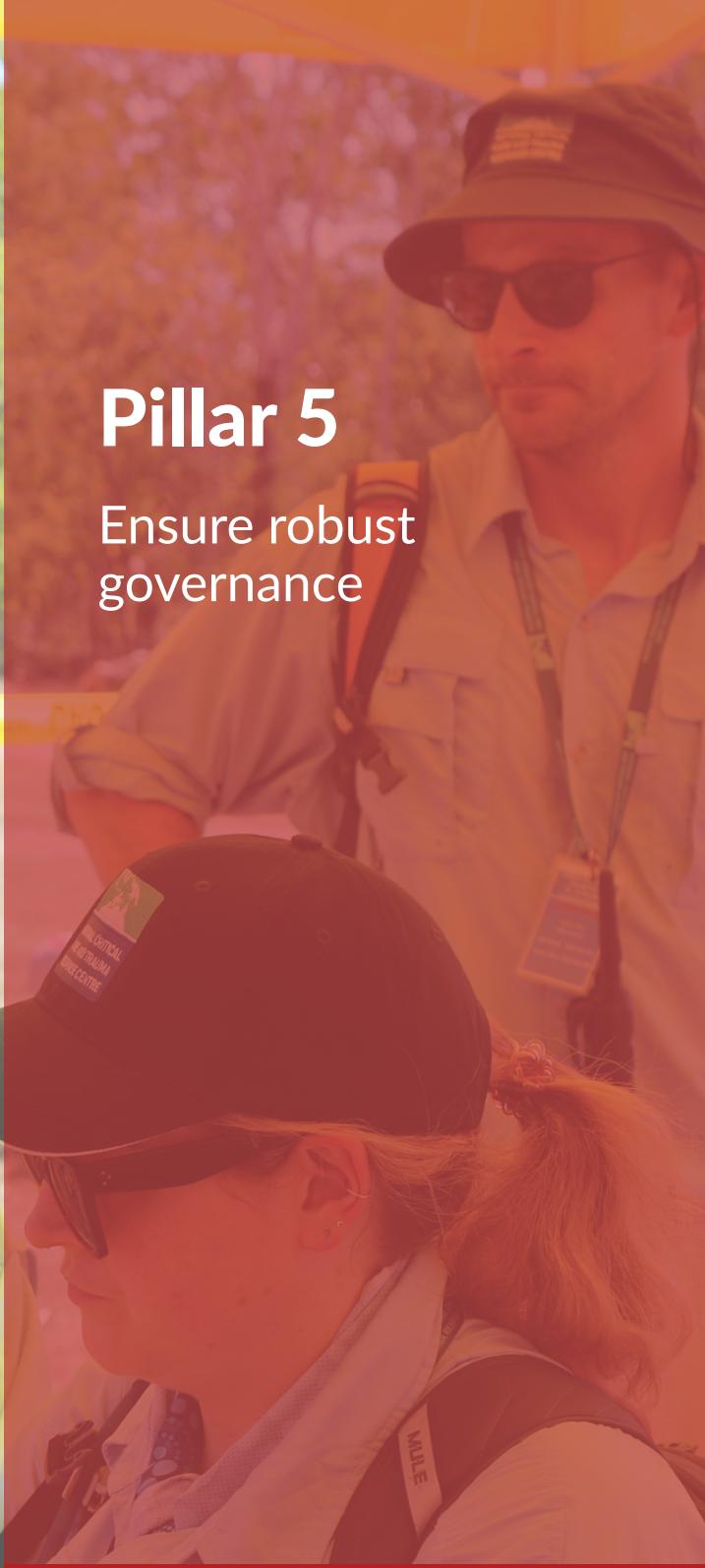
Objectives	We will measure our success by
<p>Support and grow collaborative international, national and local partnerships in health emergency response</p>	<ul style="list-style-type: none">• Progress in exploring the NCCTRC's role as a WHO Collaborating Centre• Activities resulting in collaborations with international, national and local partners• Monitoring and evaluation of the number of engagements with formal and informal partnerships



EQUIPPED. PREPARED. READY

Pillar 5

Ensure robust governance



5

Objectives	We will measure our success by
Refine and maintain the guidelines and principles to manage our organisation	<ul style="list-style-type: none">• Regularly reviewing strategic plan performance with reporting against performance targets across the organisation• Monitoring and evaluating governance meetings with regard to issues/risks, decisions and actions, timelines and responsibilities clearly documented, actioned and followed up• Alignment of NCCTRC workforce to meet the capability• Achievement of agreed financial targets
Build an environment of trust, transparency and accountability	<ul style="list-style-type: none">• Establishing a robust quality and safety system with visual performance measurement• Maintaining WHO and ACHS accreditation
Promote a learning health system	<ul style="list-style-type: none">• Implementing a research strategy and establishing research governance• Implementation of a standardised quality improvement approach



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